

WELCOME!

Thank you for joining us today.



We appreciate the care that you provide to our Delta Dental patients.

About Delta Dental of Arkansas



COMMUNICATING WITH DDAR

Our call center representatives are available Monday through Friday, 7 a.m. to 7 p.m. CST. 1-866-864-2499

Our Professional Relations team is available to answer your calls or assist you personally by visiting your office to ensure our services are meeting your expectations and that you are receiving all the advantages of being a Delta Dental participating provider.

Direct Line: 501-992-1710

Email: profrelations@deltadental.com

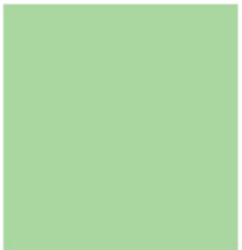


Delta Dental Smiles



Delta Dental Smiles Manual





Patient Benefits & Eligibility



Claims Submission and Processing



Information Requests



Most Common Claim Submission Mistakes Resulting in Processing Delays



Changes to Provider Records



Appeals and Reconsiderations



Delta Dental Smiles Value Added Services





QUESTIONS?