

How to Navigate the Medicaid Manuals

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Provider Manuals

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Provider manuals contain the policies and procedures of the Arkansas Medicaid Program. These policies and procedures are generally based on federal and state laws and federal regulations. Medicaid provider manual policy and procedures, and changes thereto, are promulgated as required by the state's Administrative Procedure Act.

When fully utilized, each program manual is an effective tool for the provider.

All provider manuals can be accessed electronically at [Provider Manuals And Other Provider Notifications](#) under the [Helpful Information for Providers](#) section.

- **Sections I, III, IV and V** are the same in all the Medicaid provider manuals
 - **Section I** - General policy
 - **Section III** - Billing information
 - **Section IV** - Glossary
 - **Section V** - Forms, Contacts, and Links
- **Section II** - Specific to Specialty-Program or provider specific information, program coverage, prior authorization, reimbursement, and billing procedures that are specific to your specialty.
- **Official Notices outweigh the manual** - These notices provide up-to-date and immediate information. To access all Official Notices, please visit the [All Providers](#) manual on the DHS website.
- **Updated manuals** - Yellow highlighting reflects new and up-to-date information.

Tip - You can easily search for information within each section of the manual by using the Ctrl+F function. Enter a word or phrase to see each location in the manual that references your search.

Check out the [Procedure Code Tables](#) webpage for information concerning how to access procedure codes for your specific specialty in the manual, along with our other [Provider Training Information](#).