

MMIS OUTREACH SPECIALISTS

HOURS OF OPERATION:

Monday–Friday • 8 A.M.–5 P.M.

MMIS Manager

Becky Andrews501-212-8738
bandrews@afmc.org

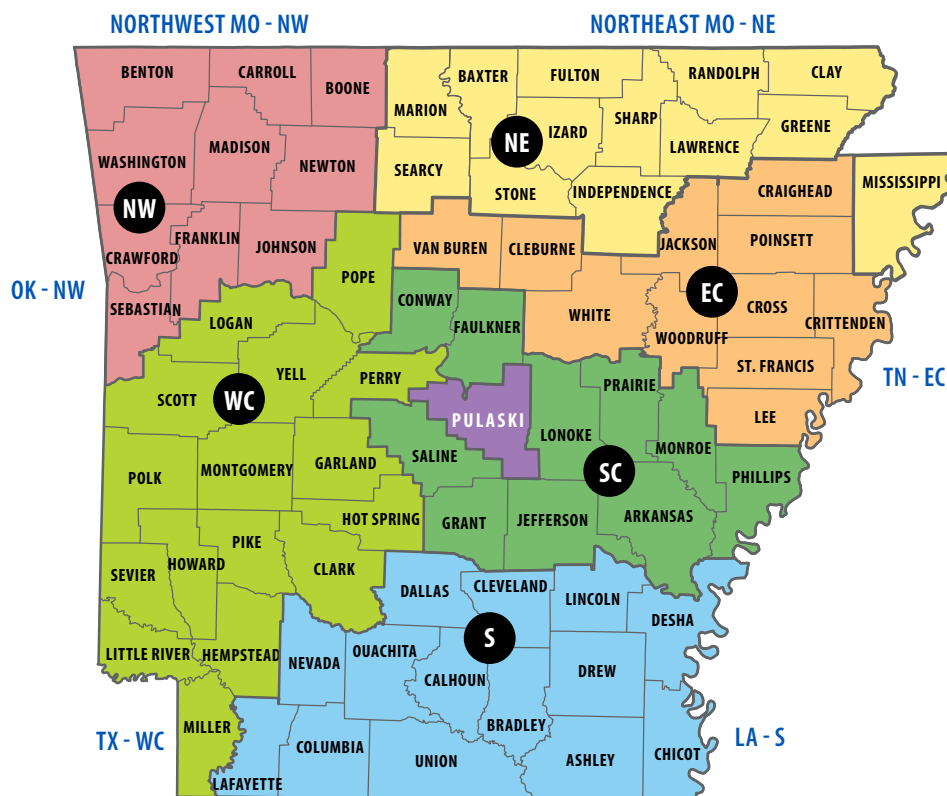
MMIS Supervisors

Tanasia Johnson-Kamal.....501-212-8798
mmissupervisor@afmc.org

Angie Riggan501-212-8795
mmissupervisor1@afmc.org

Outreach Specialists

- Pulaski County.....501-906-7566 Ex. 1
pulaskibilling@afmc.org
- Christy Owens
NW—North West501-906-7566 Ex. 2-2
northwestbilling@afmc.org
- Rose Bruton
NE—North East.....501-906-7566 Ex. 2-1
northeastbilling@afmc.org
- Mary Riley
EC—East Central..... 501-906-7566 Ex. 4-1
eastcentralbilling@afmc.org
- Kristie Williams
SC—South Central 501-906-7566 Ex. 3-1
southcentralbilling@afmc.org
- Renee Smith
WC—West Central 501-906-7566 Ex. 5-1
westcentralbilling@afmc.org
- Shiveeta Robertson
S—South.....501-906-7566 Ex. 3-2
southbilling@afmc.org



08/10/2026

ARKANSAS DEPARTMENT OF HUMAN SERVICES, DMS

ARKIDS FIRST/MEDICAID

<https://humanservices.arkansas.gov/>

ARKids First Enrollment
Information..... **888-474-8275**

MEDICAID FRAUD CONTROL UNIT (PROVIDERS)

Central Arkansas **501-682-8349**

ARKANSAS MEDICAID MANAGED CARE VOICE INFORMATION SERVICES

Toll free **800-805-1512**

PHARMACY

Prime Therapeutics
Help Desk **800-424-7895**

TPL INFORMATION

Local **501-537-1070**
Fax **501-682-1644**

DHS Division of Medical Services,
TPL Unit • P.O. Box 1437, Slot S296
Little Rock, AR 72203-1437

GAINWELL TECHNOLOGIES (Claims Processing)

Gainwell Provider Assistance Center

ELECTRONIC DATA INTERCHANGE (EDI), PROVIDER ASSISTANCE CENTER (PAC), AND PROVIDER ENROLLMENT

In-state toll free **800-457-4454**
Local and out-of-state **501-376-2211**
Monday through Friday 8 a.m. until 5:00 p.m.

CLAIMS

P.O. Box 8034
Little Rock, AR 72203

SPECIAL CLAIMS

ATTN: Research Analysts
P.O. Box 8036
Little Rock, AR 72203

CROSSOVER CLAIMS

P.O. Box 34440
Little Rock, AR 72203