

MMIS OUTREACH SPECIALISTS

HOURS OF OPERATION:
Monday–Friday • 8 A.M.–5 P.M.

MMIS Manager

Becky Andrews501-212-8738
bandrews@afmc.org


MMIS Supervisor


 Andrea Allen
Pulaski County501-906-7566 Ex. 1
pulaskibilling@afmc.org

Outreach Specialists

 Christy Owens
NW—Northwest501-906-7566 Ex. 2-2
northwestbilling@afmc.org

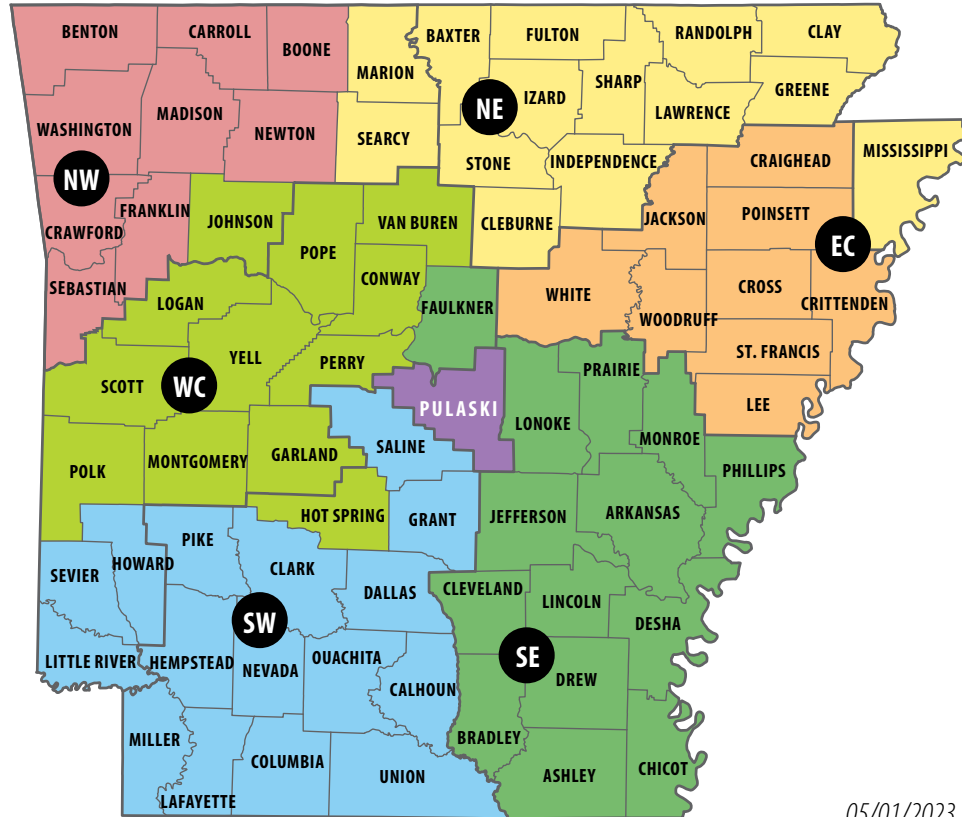
 Rose Bruton
NE—Northeast.....501-906-7566 Ext. 2-1
northeastbilling@afmc.org

 Mary Riley
EC—East Central.....501-906-7566 Ext. 4-1
eastcentralbilling@afmc.org

 Kristie Williams
SE—Southeast.....501-906-7566 Ext. 3-1
southeastbilling@afmc.org

 Angie Riggan
SW—Southwest.....501-906-7566 Ext. 3-2
southwestbilling@afmc.org

 Renee Smith
WC—West Central.....501-906-7566 Ext. 5-1
westcentralbilling@afmc.org



05/01/2023

ARKANSAS DEPARTMENT OF HUMAN SERVICES, DMS

ARKIDS FIRST/MEDICAID

<https://humanservices.arkansas.gov/>

ARKids First Enrollment Information..... **888-474-8275**

CONNECTCARE

Toll free..... **800-275-1131**

MEDICAID FRAUD CONTROL UNIT (PROVIDERS)

Central Arkansas **501-682-8349**

ARKANSAS MEDICAID MANAGED CARE VOICE INFORMATION SERVICES

Toll free..... **800-805-1512**

PHARMACY

Magellan Medicaid Administration Help Desk..... **800-424-7895**

TPL INFORMATION

Local **501-537-1070**
Fax..... **501-682-1644**

DHS Division of Medical Services,
TPL Unit • P.O. Box 1437, Slot S296
Little Rock, AR 72203-1437

GAINWELL TECHNOLOGIES (Claims Processing)

Gainwell Provider Assistance Center

In-state toll free **800-457-4454**
Local and out-of-state **501-376-2211**

Gainwell Provider Services Manager

Cynthia Bogard..... **469-830-6768**

CLAIMS

P.O. Box 8034
Little Rock, AR 72203

SPECIAL CLAIMS

ATTN: Research Analysts
P.O. Box 8036
Little Rock, AR 72203

CROSSOVER CLAIMS

P.O. Box 34440
Little Rock, AR 72203

PROVIDER ENROLLMENT

P.O. Box 8105
Little Rock, AR 72203
Fax: 501-374-0746