

## MMIS OUTREACH SPECIALISTS

**HOURS OF OPERATION:**  
Monday–Friday • 8 A.M.–5 P.M.

### MMIS Manager

Becky Andrews .....501-212-8738  
[bandrews@afmc.org](mailto:bandrews@afmc.org)


### MMIS Supervisor


 Andrea Allen  
Pulaski County .....501-906-7566 Ex. 1  
[pulaskibilling@afmc.org](mailto:pulaskibilling@afmc.org)

### Outreach Specialists


 Christy Owens  
NW—Northwest .....501-906-7566 Ex. 2-2  
[northwestbilling@afmc.org](mailto:northwestbilling@afmc.org)

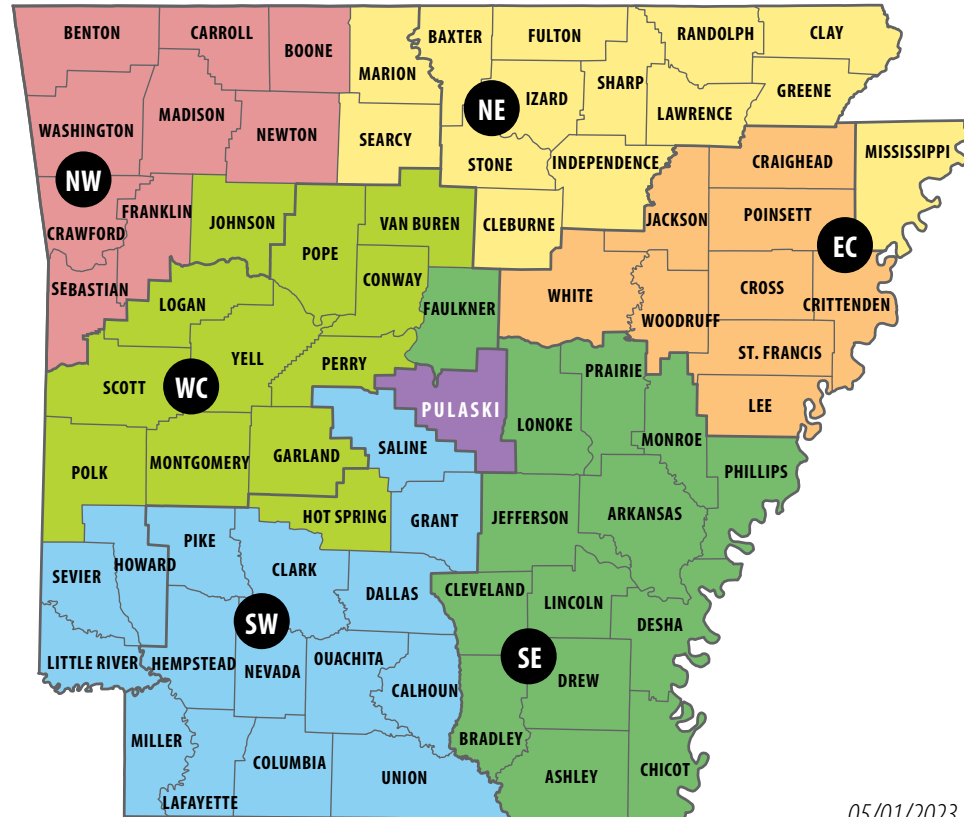
 Rose Bruton  
NE—Northeast.....501-906-7566 Ext. 2-1  
[northeastbilling@afmc.org](mailto:northeastbilling@afmc.org)

 Mary Riley  
EC—East Central.....501-906-7566 Ext. 4-1  
[eastcentralbilling@afmc.org](mailto:eastcentralbilling@afmc.org)

 Kristie Williams  
SE—Southeast.....501-906-7566 Ext. 3-1  
[southeastbilling@afmc.org](mailto:southeastbilling@afmc.org)

 Angie Riggan  
SW—Southwest.....501-906-7566 Ext. 3-2  
[southwestbilling@afmc.org](mailto:southwestbilling@afmc.org)

 Renee Smith  
WC—West Central.....501-906-7566 Ext. 5-1  
[westcentralbilling@afmc.org](mailto:westcentralbilling@afmc.org)



05/01/2023

## ARKANSAS DEPARTMENT OF HUMAN SERVICES, DMS

### ARKIDS FIRST/MEDICAID

<https://humanservices.arkansas.gov/>

ARKids First Enrollment Information..... **888-474-8275**

### CONNECTCARE

Toll free..... **800-275-1131**

### MEDICAID FRAUD CONTROL UNIT (PROVIDERS)

Central Arkansas ..... **501-682-8349**

### ARKANSAS MEDICAID MANAGED CARE VOICE INFORMATION SERVICES

Toll free..... **800-805-1512**

### PHARMACY

Magellan Medicaid Administration Help Desk..... **800-424-7895**

### TPL INFORMATION

Local ..... **501-537-1070**

Fax..... **501-682-1644**

DHS Division of Medical Services, TPL Unit • P.O. Box 1437, Slot S296 Little Rock, AR 72203-1437

## GAINWELL TECHNOLOGIES (Claims Processing)

### Gainwell Provider Assistance Center

In-state toll free ..... **800-457-4454**

Local and out-of-state ..... **501-376-2211**

### Gainwell Provider Services Manager

Tyler Brickey..... **501-590-6325**

### CLAIMS

P.O. Box 8034  
Little Rock, AR 72203

### SPECIAL CLAIMS

ATTN: Research Analysts  
P.O. Box 8036  
Little Rock, AR 72203

### CROSSOVER CLAIMS

P.O. Box 34440  
Little Rock, AR 72203

### PROVIDER ENROLLMENT

P.O. Box 8105  
Little Rock, AR 72203  
Fax: 501-374-0746