

Important Dental Insurance Plan Information

Dear beneficiary,

Starting November 1, you will no longer be enrolled with a dental plan from Delta Dental or MCNA. You will still have dental coverage, but your dental coverage will be provided under Traditional Medicaid.

Traditional Medicaid is run by the Arkansas Department of Human Services and offers most of the same dental benefits the dental plans have offered. Some of these dental benefits include:

- Accepted by all Medicaid-enrolled dentists
- Services such as oral evaluations, x-rays, topical fluoride, sealants, crowns, and root canals
- Orthodontic care such as braces
- Dental coverage in a long-term care setting
- Access to Indian Health Services, Tribal, and Urban Indian Organization Providers

Some benefit limitations may apply, based on the Medicaid program you're enrolled in or other factors.

If you currently are receiving ongoing care, such as braces or denture fittings, your services will continue to be covered by Traditional Medicaid after the transition on November 1.

Beginning November 1, your previous card from MCNA or Delta Dental will no longer be effective. Instead, you will use your Medicaid ID listed below to go to any Medicaid dentist. To find a Medicaid dentist, visit humanservices.arkansas.gov/u/dentist or call 1-800-275-1131.

If you have questions about dental benefits under Traditional Medicaid, please call 1-800-322-5580 or go to humanservices.arkansas.gov/u/dentalservices.