



Provider Relations Outreach Specialists Information Sheet

1020 W. 4th St., Suite 400 • Little Rock, AR 72201 • Toll free: 1-877-650-2362 • Transportation Helpline: 1-888-987-1200


AFMC PROVIDER RELATIONS OUTREACH SPECIALISTS

Refer to the map and the color key below to find your representative.


Manager

Tabitha Kinggard 501-804-3277


Supervisor, Provider Relations


 Kellie Cornelius 501-804-2501


Outreach Specialists


 Emily Alexander 501-804-0184

 Shawna Branscum 501-804-2373

 Kimberly Breedlove ... 501-553-7642

 Jackie Clarkson 501-553-7665

 Carla Hestir 501-804-2901

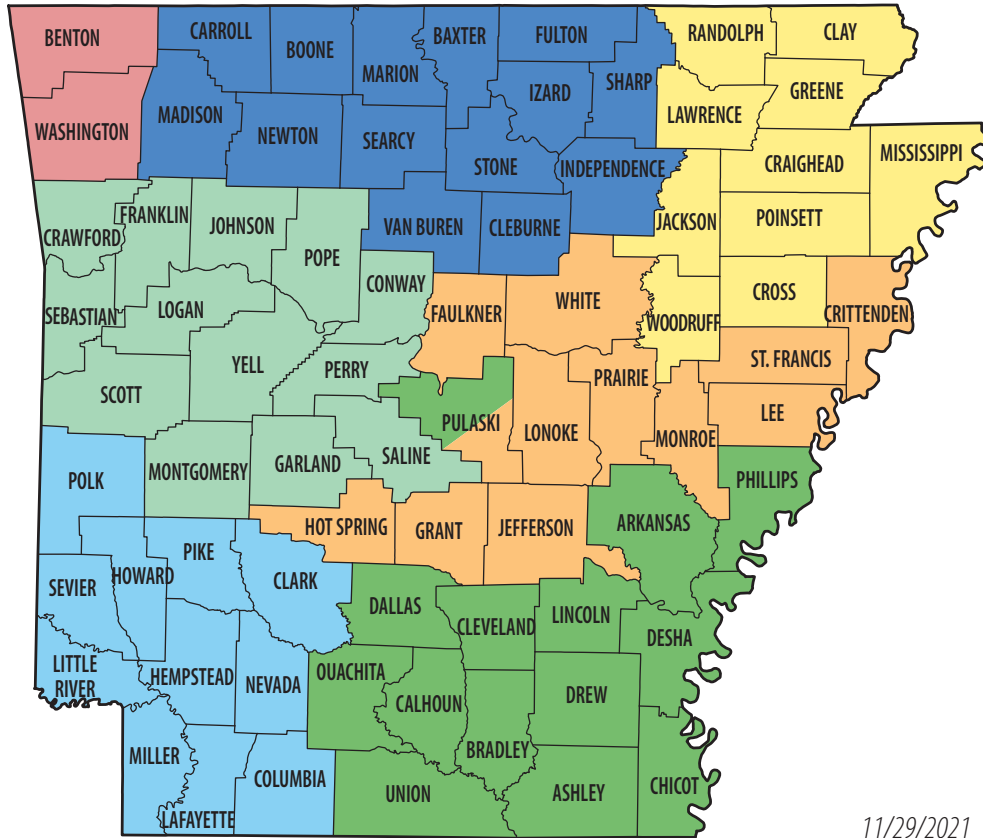
 Connie Riley 501-545-7873

Out of State Specialist

Melissa Roberts 501-804-2943

Supervisor, Outreach Logistics

Tonya Long 501-212-8686



11/29/2021

GAINWELL TECHNOLOGIES SERVICES (Claims Processing)

500 President Clinton Ave., Suite 400 • Little Rock, AR 72201

• Gainwell Provider Assistance Center

- In-state toll free **800-457-4454**
- Local / out-of-state... **501-376-2211**

• Provider Enrollment

- Gainwell Technologies Services
P.O. Box 8105 • Little Rock, AR 72203-8105
- Central Arkansas..... **501-376-2211**
- Fax **501-374-0746**

ARKANSAS DEPARTMENT OF HUMAN SERVICES, DIVISION OF MEDICAL SERVICES



ARKIDS FIRST/MEDICAID MEDICAL ASSISTANCE

<https://medicaid.mmis.arkansas.gov>

- ARKids First Enrollment Information **888-474-8275**

CONNECTCARE

- Toll free **800-275-1131**

MEDICAID FRAUD CONTROL UNIT (PROVIDERS)

- Central Arkansas..... **501-682-8349**

VOICE RESPONSE SYSTEM

- Toll free **800-805-1512**

AFMC SERVICE CENTER (BENEFICIARIES)

- Toll free **888-987-1200**

PCMH QUESTIONS..... PCMH@afmc.org

MAGELLAN MEDICAID ADMINISTRATION

- Pharmacy Help Desk.. **800-424-7895**
Prescribers, Option 2

THIRD PARTY LIABILITY

- Local..... **501-537-1070**
- Fax **501-682-1644**

DHS Division of Medical Services, TPL Unit • P.O. Box 1437, Slot S296 Little Rock, AR 72203-1437